DIGIAGE

5 PILLARS · 14 SERVICES

Services Portfolio 2026

We connect business and technology to transform operations, drive results, and prepare companies for what comes next.

- Connected Platforms & Ecosystems
- Managed Services & Support
- Data & AI Solutions
- Secure Identity & Access
- Digital Transformation Consulting

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At Digiage, we connect business and technology to build solutions that transform operations, drive results, and prepare companies for what comes next.

Problems we have solved in recent years

Each one maps to a dedicated service pillar.

Siloed systems and fragmented data	CONNECTED PLATFORMS & ECOSYSTEMS
Vulnerable APIs that can’t scale	CONNECTED PLATFORMS & ECOSYSTEMS
Recurring operational instability	MANAGED SERVICES & SUPPORT
High hidden costs	DIGITAL TRANSFORMATION CONSULTING
Dissatisfied end customers	SECURE IDENTITY & ACCESS

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How our services are organized

Five pillars that cover the full journey, from systems integration to your end customer's identity.

Connected Platforms & Ecosystems

- Integration Architecture & Governance — p. 07
- Platform Integrations — p. 08
- API Security & Management — p. 09
- Microservices & Modular Development — p. 10

Managed Services & Support

- 24/7 Monitoring & System Maintenance — p. 12
- Incident Management & Support — p. 13

Data & AI Solutions

- Data Strategy & Governance — p. 15
- AI, Machine Learning & Advanced Analytics — p. 16
- Data Engineering — p. 17

Secure Identity & Access

- Identity & Access Management (IAM) — p. 19
- Customer Identity & Access Management (CIAM) NEW — p. 20

Digital Transformation Consulting

- Digital Strategy & Transformation — p. 22
- FinOps & Automation — p. 23
- Software Development & Cloud Solutions — p. 24

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Strategic partners

We work with the leaders in every technology we implement, with certified engineers on each one.

WSO2	aws	Azure
sensedia®	databricks	Starburst



Databricks recognition in Latin America

Best Latam Success Use Case of Databricks Platform	2025 and 2026
Best Professional of the Year, Latam	2026

Our team's certifications



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Client partnerships

Some of the companies that rely on Digiage to connect business and technology.



Industries we serve

- Financial services and insurance
- Manufacturing and automotive
- Retail and consumer goods
- Telecommunications
- Energy and utilities
- Education and industry associations

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Connected Platforms & Ecosystems

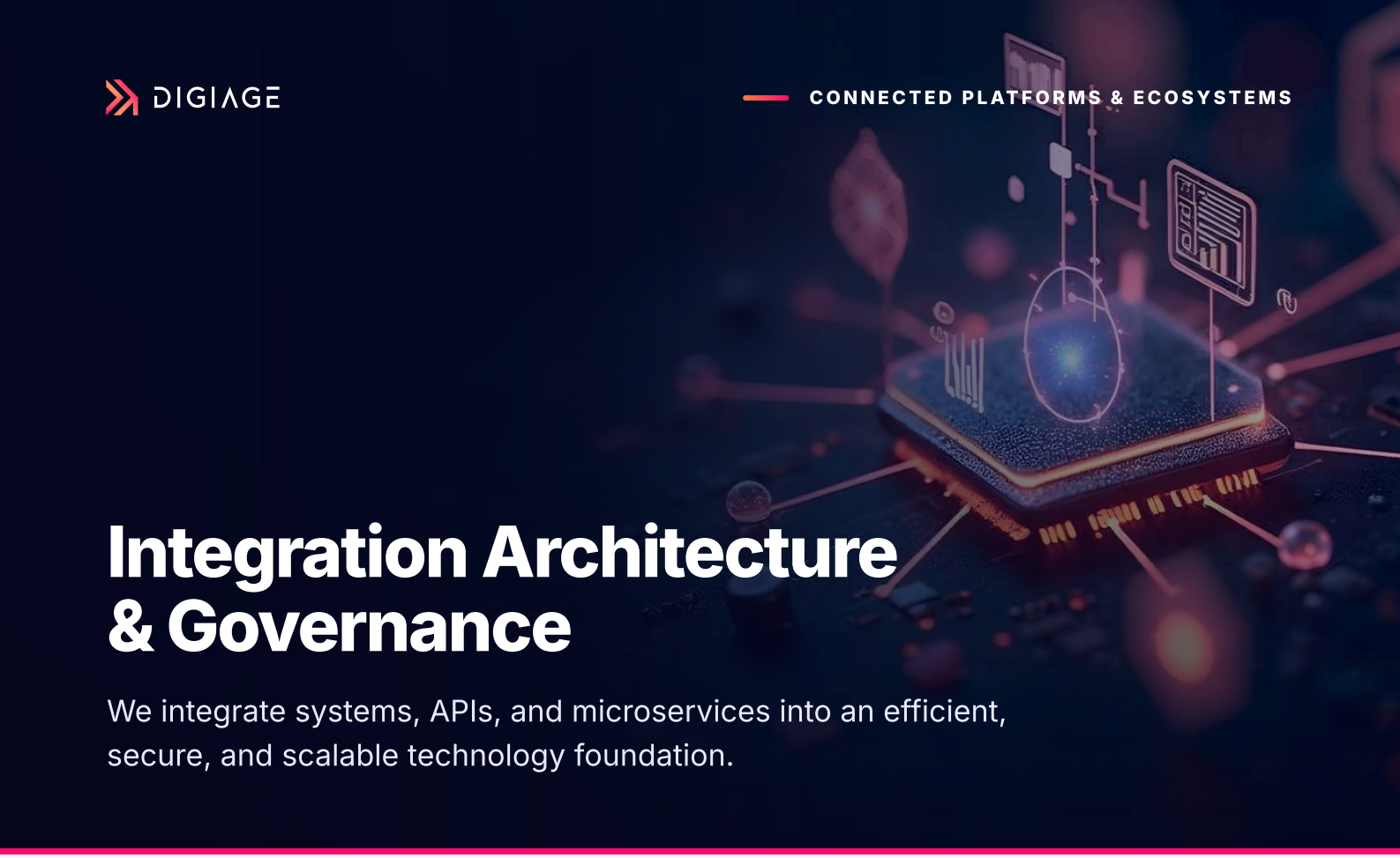
Systems, APIs, and platforms that talk to each other, with end-to-end governance and security.

Integration Architecture & Governance p. 07
An integrated, secure, scalable tech foundation.

Platform Integrations p. 08
SAP, Salesforce, and other platforms in sync.

API Security & Management p. 09
Protected, monitored, stable APIs.

Microservices & Modular Development p. 10
Independent modules that evolve without downtime.



Integration Architecture & Governance

We integrate systems, APIs, and microservices into an efficient, secure, and scalable technology foundation.

How we do it differently

We put strong governance in place, aligned with LGPD (Brazil's data privacy law) and other regulations, with built-in control, security, and continuous monitoring.

Why it matters

When systems talk to each other, rework disappears and processes speed up. The result: faster, more reliable operations that are ready to scale.

Client results

UP TO
40%

Fewer manual tasks

Up to 40% fewer manual tasks by integrating systems and automating data flows.

UP TO
30%

Higher productivity

Leaner internal processes with up to 30% higher productivity.

Faster response times

Organized data, available in real time.

Security and compliance

LGPD compliance that shuts down unauthorized-access risk.

Built to scale

Secure, scalable infrastructure ready for new lines of business.

Platform Integrations

We connect external platforms and enterprise suites such as SAP and Salesforce so data moves automatically between systems.

How we do it differently

Our integrations remove the walls between systems, cut rework, and speed up communication across business-critical teams.

Why it matters

Sales, inventory, and customer service working in sync. The result: faster processes, fewer errors, and an operation built to grow sustainably.

Client results

UP TO
35%

Fewer bottlenecks

Continuous data flow cuts internal bottlenecks by up to 35%.

UP TO
50%

Faster processes

Processes up to 50% faster, with data updated automatically.

Better decisions

Consistent, real-time information for strategic calls.

Faster transformation

Modernization without the disruption, ready for new opportunities.

Ready to grow

Scalable infrastructure that keeps pace with the business.

PLATFORMS SAP Salesforce



API Security & Management

We secure and manage APIs so only authorized users and systems can reach your data.

How we do it differently

Using leading platforms such as WSO2, AWS API Gateway, and Apigee, we build a continuous layer of security and control that blocks attacks and optimizes data flow.

Why it matters

Secure, well-managed APIs keep critical data flowing even at peak demand, and they strengthen customer trust.

Client results

UP TO
40%

Fewer integration errors

Up to 40% fewer errors caused by integration failures.

Stronger security

Continuous protection against unauthorized access and external attacks.

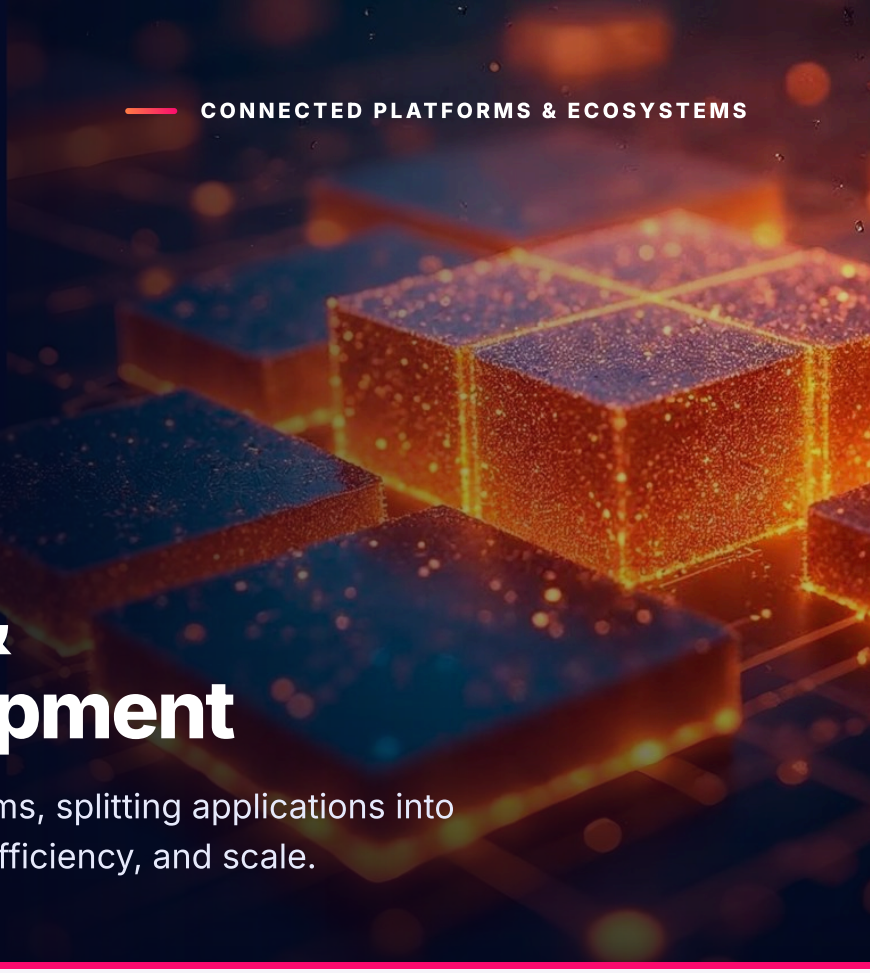
Optimized performance

Monitored, stable APIs, even during demand spikes.

Ready to innovate

A secure foundation to adopt new technology and grow.

TECHNOLOGIES WSO2 AWS API Gateway Apigee



Microservices & Modular Development

We build microservices-based systems, splitting applications into independent modules for flexibility, efficiency, and scale.

How we do it differently

Each module runs on its own, so updates, maintenance, and integrations happen without touching the rest of the system. Development moves faster, and operations adapt as the market shifts.

Why it matters

You evolve without stopping: add or update features without taking the system down, with stable performance even under heavy load.

Client results

Freedom to innovate

Ship new features and updates without interruptions.

Optimized performance

Scale individual modules to absorb demand spikes.

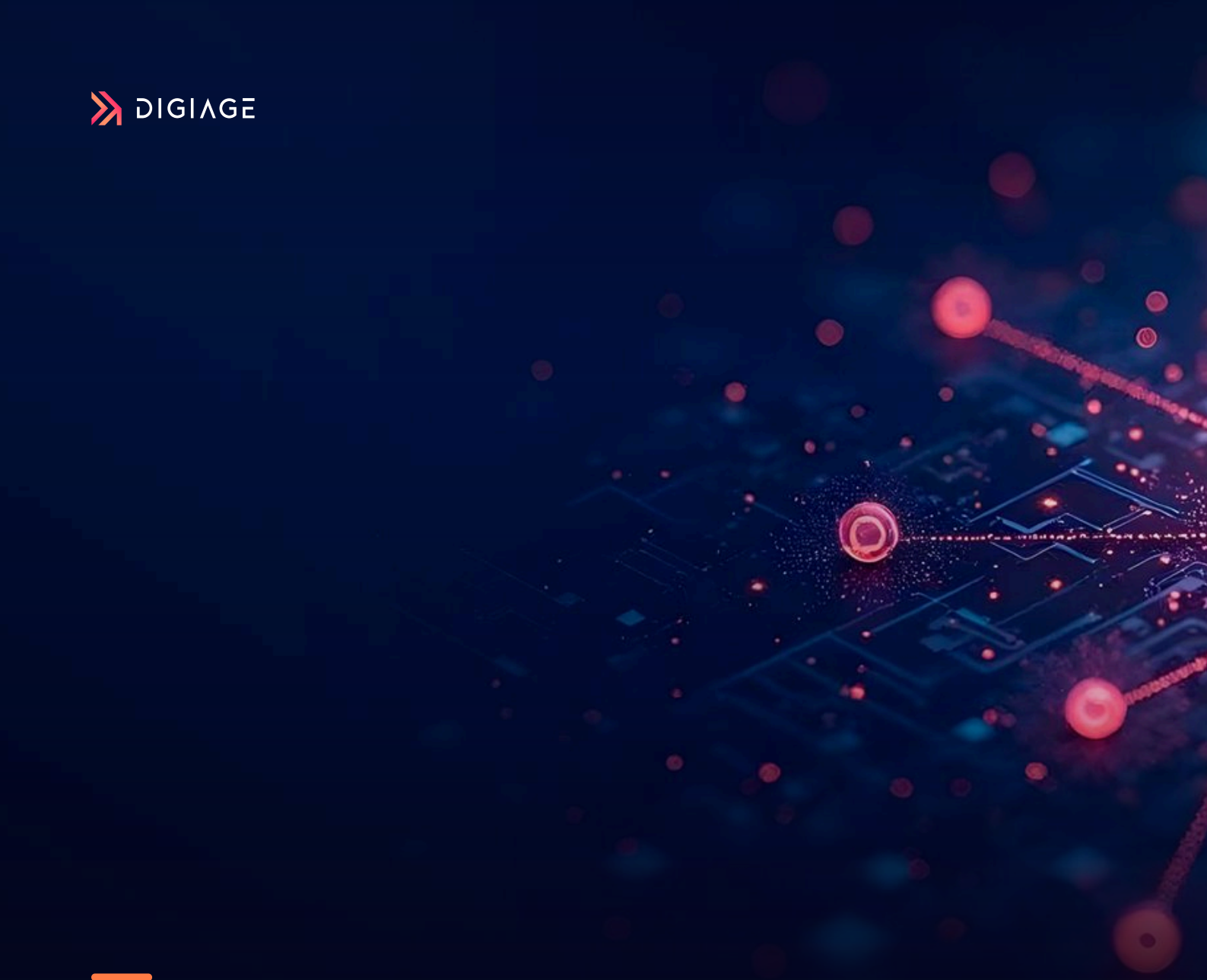
Lower risk

Isolating critical components keeps failures contained.

Continuous efficiency

Systems that are easier to maintain and update.

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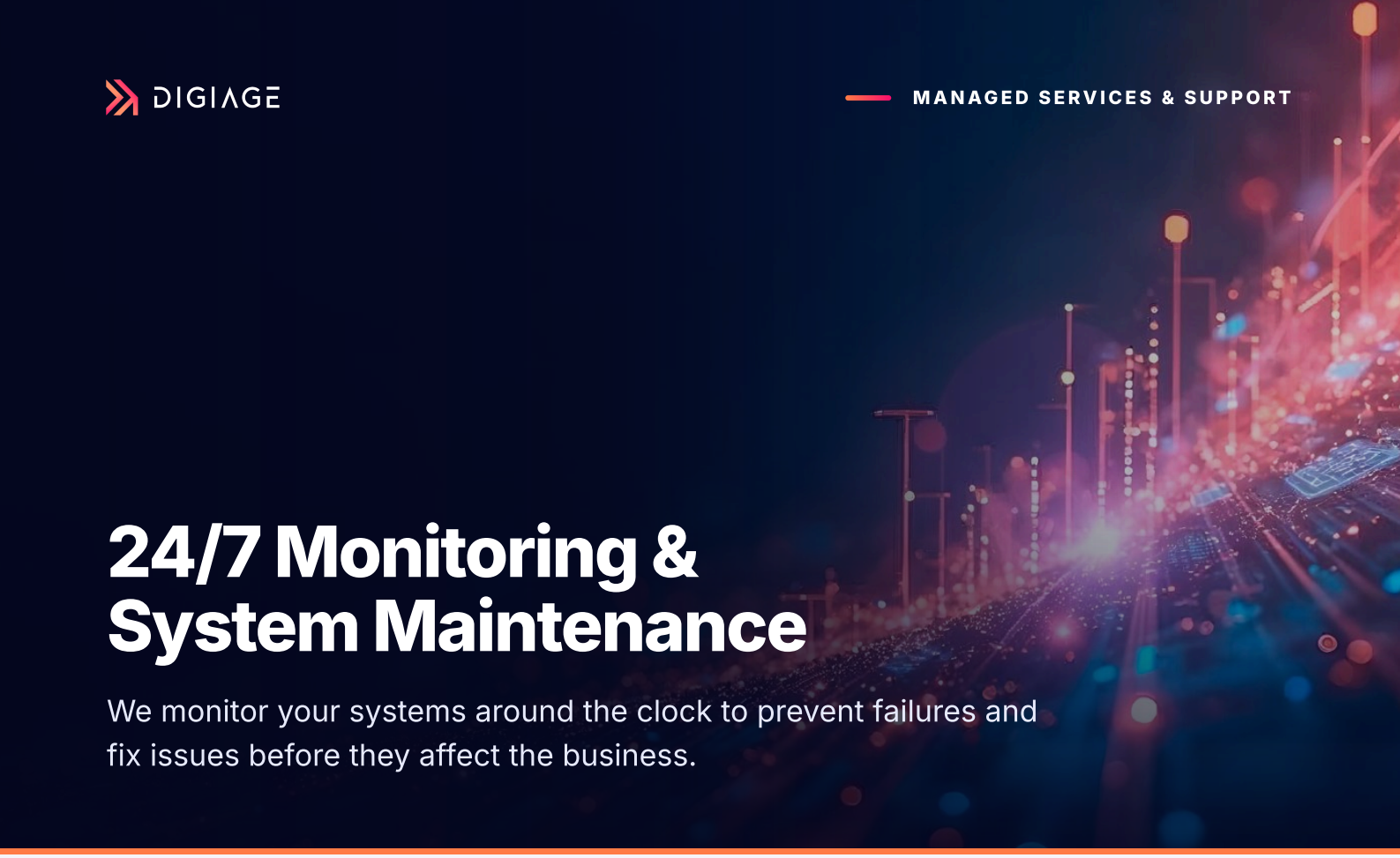


Managed Services & Support

Stable operations, 24/7: prevention before an incident, and a fast response when one happens.

24/7 Monitoring & System Maintenance p. 12
Failures caught and fixed before they hit the business.

Incident Management & Support p. 13
Immediate response and prevention of repeat failures.



24/7 Monitoring & System Maintenance

We monitor your systems around the clock to prevent failures and fix issues before they affect the business.

How we do it differently

Active 24/7 monitoring with real-time anomaly detection, preventive maintenance, and continuous security updates.

Why it matters

Think of it as a control room that keeps every system at peak performance, prevents outages, and lets the business grow with confidence.

Expected outcomes

UP TO **70%**

Less downtime

Fast failure detection cuts downtime by up to 70%.

UP TO **50%**

Fewer critical failures

Up to 50% fewer critical failures, freeing your team to focus on strategy.

Continuous maintenance

Automated updates keep systems secure and efficient.

Ready to grow

Systems prepared for demand peaks and safe expansion.

Incident Management & Support

We respond fast to unexpected incidents, fixing failures and minimizing the impact on your operations.

How we do it differently

A specialized team provides immediate support and fast, effective action, backed by Managed Services that prevent repeat failures and keep tuning performance.

Why it matters

A digital emergency room that resolves failures before they disrupt the business, keeping operations stable and reliable.

Expected outcomes

UP TO
50%

Faster recovery

Systems restored in up to 50% less time.

Less business impact

Incidents fixed in record time, with fewer critical disruptions.

Ongoing stability

An efficiently managed environment that prevents future failures.

Strategic focus

Your team works on the business while we handle day-to-day operations.

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Data & AI Solutions

Organized, trustworthy data, ready to become decisions and intelligence.

Data Strategy & Governance p. 15
Data that is organized, protected, and tied to business goals.

AI, Machine Learning & Advanced Analytics p. 16
Forecasts and insights that anticipate risk and opportunity.

Data Engineering p. 17
Automated pipelines delivering data in real time.



Data Strategy & Governance

We build a strategic plan to organize, protect, and use your data efficiently, in line with your business goals.

How we do it differently

We define clear data governance with secure processes that comply with regulations such as LGPD, so only authorized people can access information.

Why it matters

Your data works like a well-run library: accessible, secure, and ready to deliver the insights behind strategic decisions.

Client results

Smarter decisions

Organized, accessible data improves decision accuracy.

Security and compliance

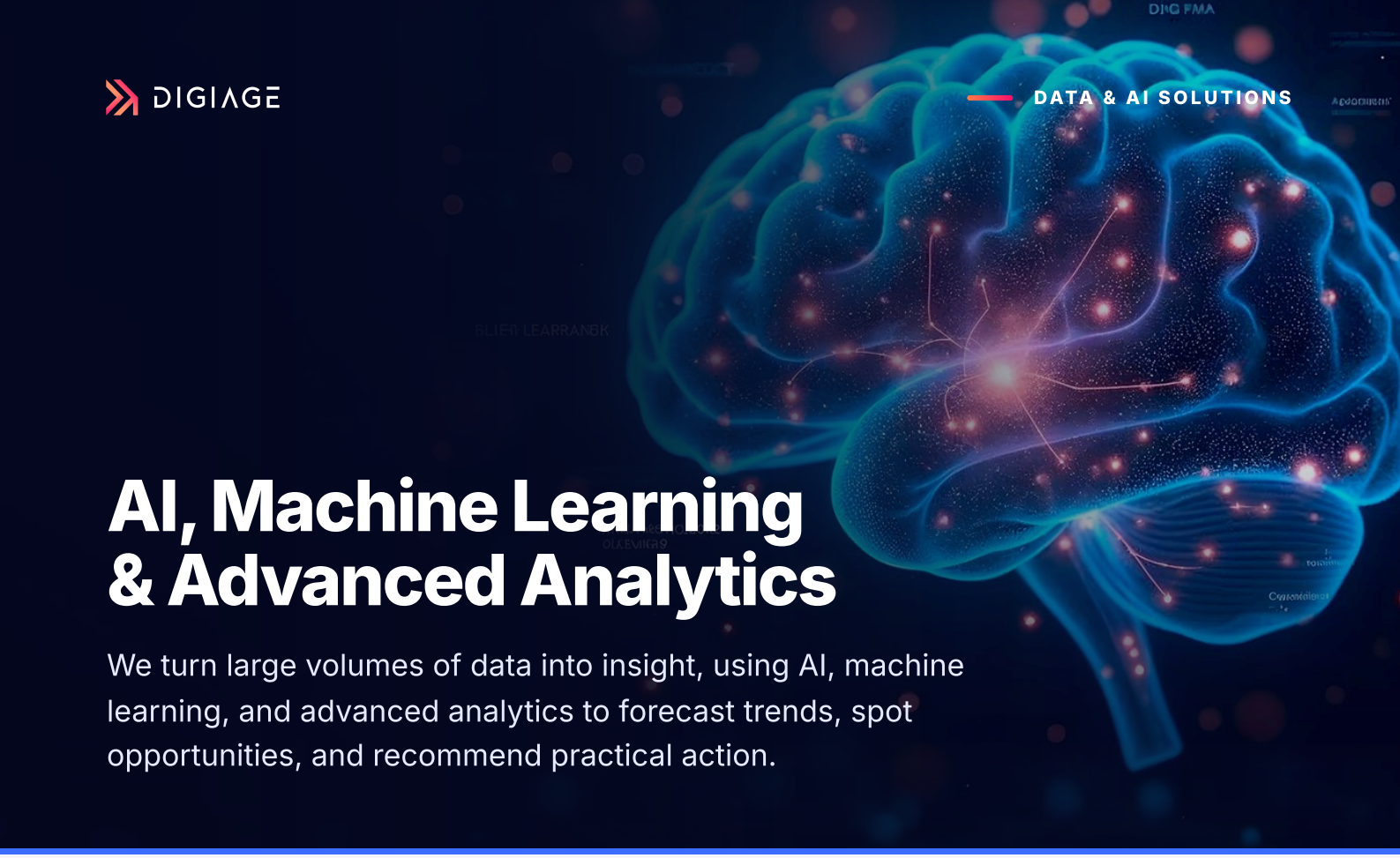
Data protected and aligned with key regulations such as LGPD.

Operational efficiency

Reliable information cuts rework and raises productivity.

Future-ready

Data as the foundation for sustainable growth and continuous innovation.



AI, Machine Learning & Advanced Analytics

We turn large volumes of data into insight, using AI, machine learning, and advanced analytics to forecast trends, spot opportunities, and recommend practical action.

How we do it differently

Our models analyze data continuously, learn from history, and make systems smarter over time. With advanced analytics, we simulate future scenarios so leaders can decide with confidence.

Why it matters

Like a digital advisor that anticipates risk, finds patterns, and suggests next moves, keeping your company a step ahead of the market.

Client results

Sharper decisions

Real-time insight and reliable forecasts make strategy more precise.

Smarter operations

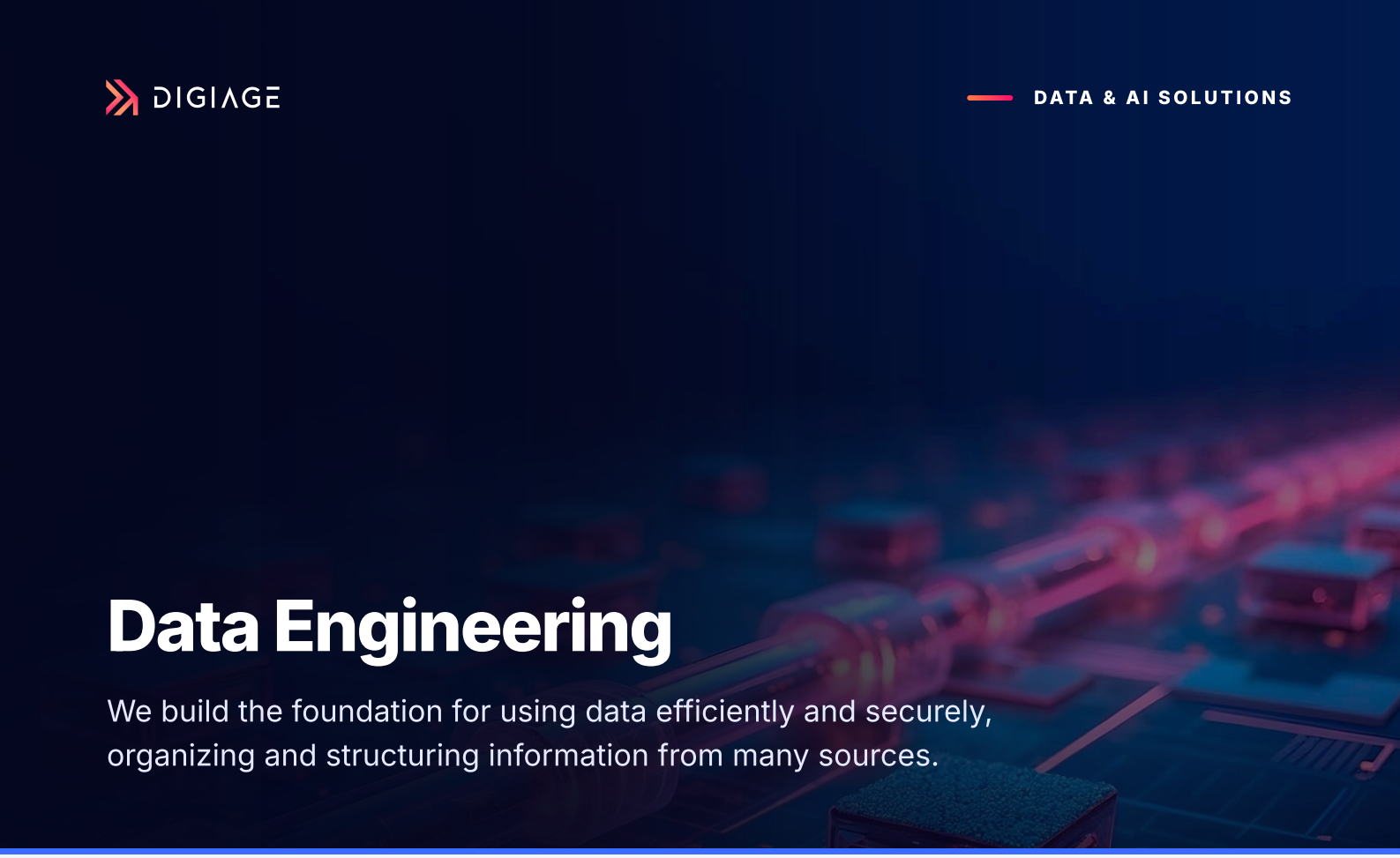
Algorithms that learn from data keep reducing errors.

Future-ready

Simulated scenarios anticipate change and reduce risk.

Continuous innovation

New business opportunities and a stronger competitive position.



Data Engineering

We build the foundation for using data efficiently and securely, organizing and structuring information from many sources.

How we do it differently

We implement automated data pipelines that collect, transform, and deliver information in real time, always protected and up to date.

Why it matters

Data flows like a connected highway system: every record reaches the right place at the right time, enabling faster analysis and precise decisions.

Client results

Faster, more accurate decisions

Organized information, available in real time.

Always secure

Data protected against failures and vulnerabilities.

Lower operating costs

Automated processes save time and resources.

A foundation to innovate

A solid base for new technology and continuous improvement.

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Secure Identity & Access

Everyone gets exactly the access they need: employees with full governance, customers with a frictionless journey.

Identity & Access Management (IAM) p. 19

For employees: MFA, SSO, and access governance.

Customer Identity & Access Management (CIAM) NEW p. 20

For customers and partners: frictionless login, protected accounts.



BUILT FOR Employees and internal teams

Identity & Access Management (IAM)

We manage identities and access so only authorized people reach your critical information and systems.

How we do it differently

Multi-factor authentication (MFA) and single sign-on (SSO) make access simple and secure, backed by identity governance that keeps permissions organized and current.

Why it matters

Every user gets exactly the access they need, without risk or friction. That means higher efficiency, fewer vulnerabilities, and a better experience for everyone.

Client results

Stronger security

Fewer improper access rights and less exposure to vulnerabilities.

Efficient access

Single sign-on and secure authentication simplify the workday.

Better governance

Continuous permission control prevents operational risk.

Better user experience

Fast, seamless access without compromising security.

TECHNOLOGIES WSO2 Microsoft Azure

BUILT FOR Customers, partners, and suppliers · B2C, B2B, and G2C

Customer Identity & Access Management (CIAM) NEW

We manage the digital identity of your customers, partners, and suppliers: secure sign-up, login, and authentication with minimal friction, and one account across all your platforms.

How we do it differently

Behavioral authentication learns each customer's normal patterns and asks for extra verification only when something looks off. We add single and social login, LGPD-aligned consent management, and scale to millions of users.

Why it matters

Security and customer experience stop competing. Customers get in easily, every account stays protected, and the data they choose to share powers more relevant offers.

Business benefits

Less friction at sign-up and login
Fewer barriers and more customers completing the digital journey.

Personalization with consent
Customer-approved data becomes more relevant offers and products.

Privacy compliance
Consent and personal data under control from the very first login.

Fraud prevention
Out-of-pattern behavior triggers verification before it turns into fraud or account takeover.

Growth without bottlenecks
One identity foundation that scales with your users and services.

TECHNOLOGIES WSO2 Identity Server | Microsoft Azure

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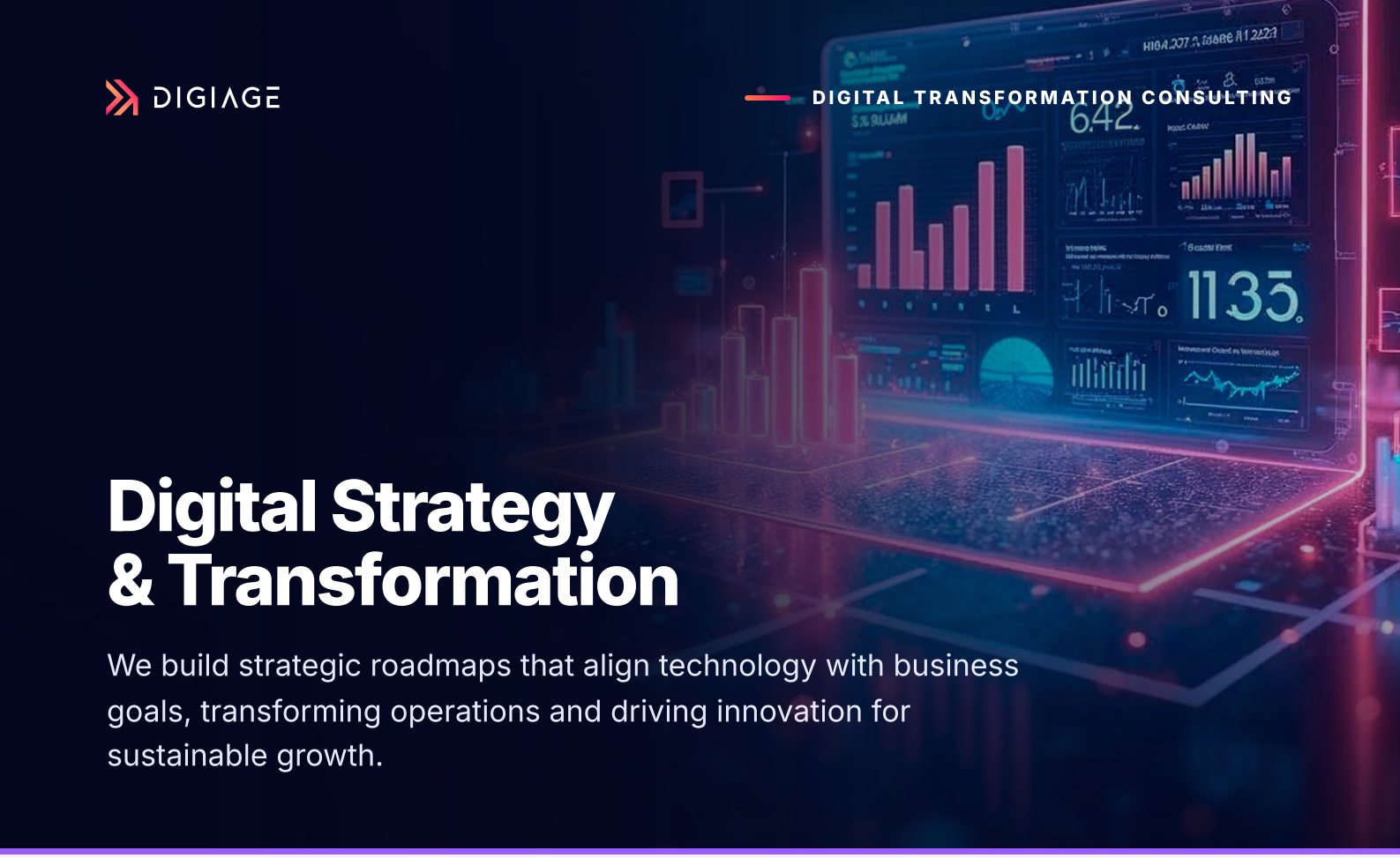
Digital Transformation Consulting

Strategy, cost efficiency, and custom software for your next stage of growth.

Digital Strategy & Transformation p. 22
Technology and business on one roadmap.

FinOps & Automation p. 23
Cloud spend under control, repetitive work automated.

Software Development & Cloud Solutions p. 24
Custom software and a secure, flexible cloud.



Digital Strategy & Transformation

We build strategic roadmaps that align technology with business goals, transforming operations and driving innovation for sustainable growth.

How we do it differently

We assess your digital maturity and design tailored solutions to streamline processes, integrate new technology, and automate operations.

Why it matters

A well-planned, well-executed transformation makes the company more agile, more competitive, and ready for a market that keeps changing, with faster, more effective results.

Client results

Sustainable growth

Digital transformation that keeps you competitive and agile.

Operational efficiency

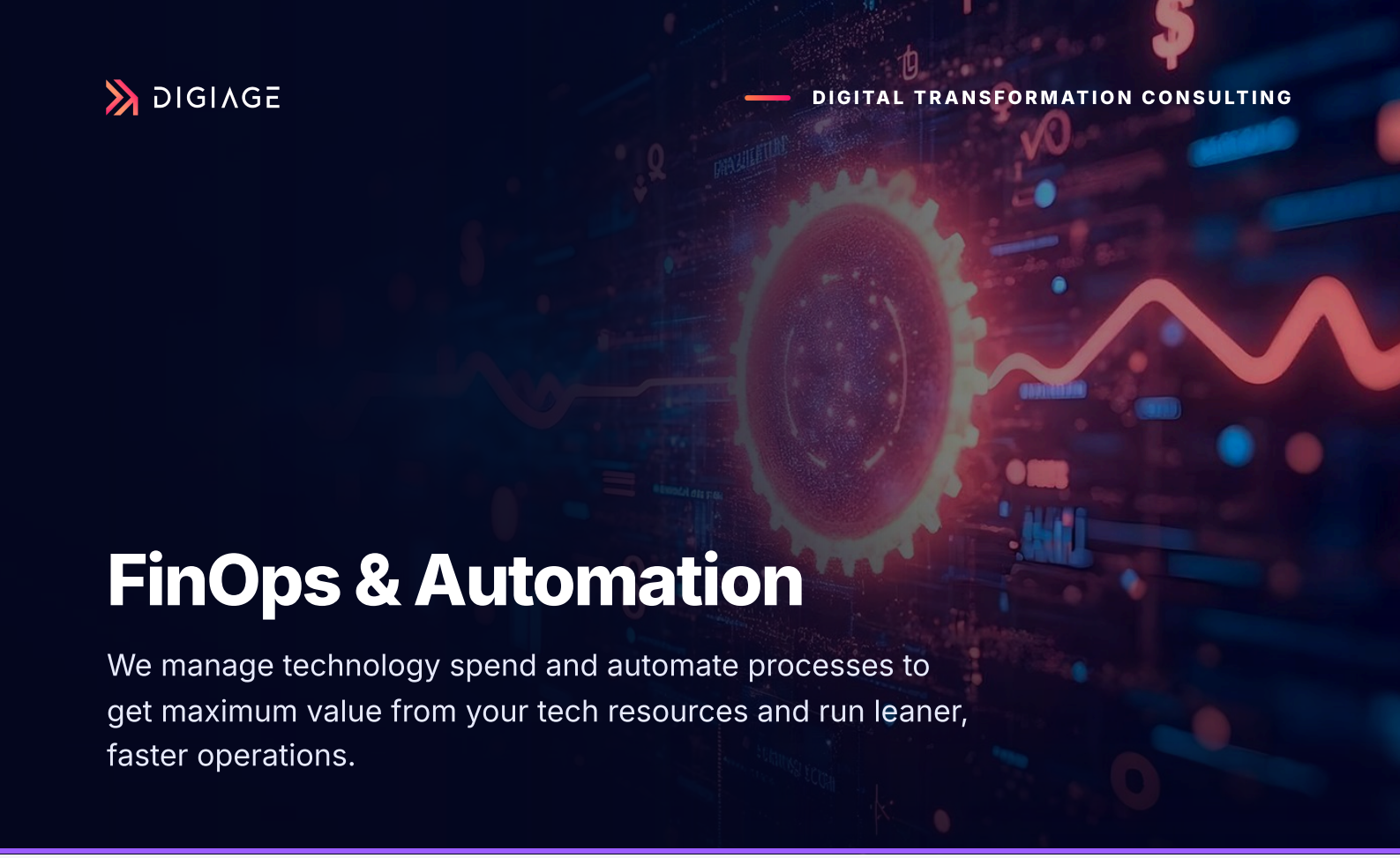
Automation frees up time for strategic work.

Smarter decisions

Strategy aligned with your business vision and goals.

Continuous innovation

New technologies such as AI and e-commerce open new lines of business.



FinOps & Automation

We manage technology spend and automate processes to get maximum value from your tech resources and run leaner, faster operations.

How we do it differently

We monitor and optimize spend across digital and cloud environments with real-time visibility, and automate repetitive tasks so teams can focus on strategic work.

Why it matters

Less waste, higher efficiency, and an infrastructure ready to grow sustainably, even on a tight budget.

Client results

Lower costs

Unnecessary spend identified and eliminated.

Operational efficiency

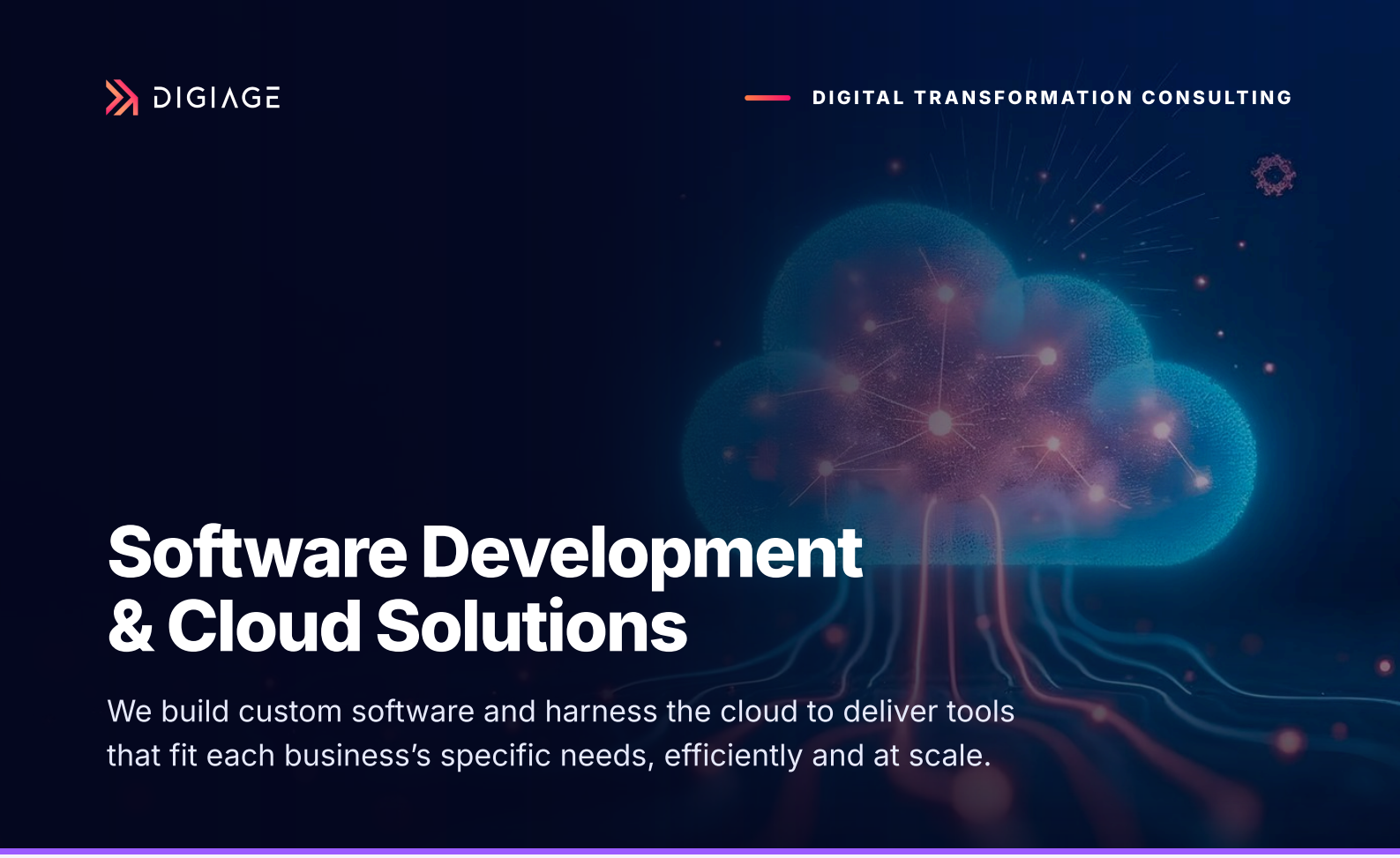
Faster, more accurate processes through automation.

Financial transparency

Detailed, real-time control of costs and resources.

Strategic growth

Investment directed to top-priority initiatives.



Software Development & Cloud Solutions

We build custom software and harness the cloud to deliver tools that fit each business's specific needs, efficiently and at scale.

How we do it differently

We design tailored applications, integrate existing systems, and use modern technology to migrate and manage data in the cloud securely and flexibly, creating a robust digital ecosystem.

Why it matters

Greater agility, lower infrastructure costs, and a business ready to grow through technology.

Client results

Agile operations
Remote access and scalability with cloud solutions.

Higher productivity
Custom software built for efficiency.

Robust security
Strong protection for data and systems.

Sustainable growth
Technology infrastructure ready to expand.

DIGIAGE

Let's talk about your next project.

Talk to a Digiage specialist and find the mix of services that gets you to results faster.

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Connected Platforms & Ecosystems

Managed Services & Support

Data & AI Solutions

Secure Identity & Access

Digital Transformation Consulting